

What does a meal cost?

All effort is made to ensure affordable costs.

- Main Course Meals \$5.00
- Soups \$2.00
- Desserts \$1.50

However, the meal prices may vary depending on the individual's eligibility conditions and can be discussed with the office staff.

Group catering costs are available upon request.

How do I pay?

You can pay by:

- Cash
- Cheque
- Direct Deposit
- Centrepay

Feedback

We'd love to hear from you.

Please provide us with any suggestions, comments or compliments to:

Email: radhika@fairfieldfoodservices.org.au

Or contact us on : 02-9728 6939

Complaints:

If you have a complaint you are encouraged to speak with the Executive Officer in the first instance. If you feel that the complaint is not resolved you should write to the President of the Management Committee. If you feel that you are unable to discuss your complaint with the Executive Officer or President, or you are unsatisfied with the resolution you may contact the **Aged Care Commissioner on 1800 550 552** or for more information visit the Aged Care Commissioner website on <https://www.agedcarecomplaints.gov.au/>

Privacy and Confidentiality

Our service recognizes that all clients and their families or carers have the right to privacy and confidentiality of information at all times. We are bound by the Privacy Act, 2000 which regulates the way in which your personal information is collected, used and disclosed



Australian Government
Department of Health

Although funding for this service has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government



Client Brochure



Fairfield Food Services provides quality and nutritious food at affordable prices.

Fairfield Food Services Inc.
11 Kenyon Street
Fairfield NSW 2165

Tel: (02) 9728 6939 / 9724 1486

Fax: (02) 9724 3242

Email: admin@fairfieldfoodservices.org.au

Website: www.fairfieldfoodservices.org.au

Who is Fairfield Food Services?

Fairfield Food Services provides support to the frail aged, people with disabilities and their carers to live independently in the community. We provide quality food services which meet the individual needs of each client.

We are committed to provide quality meals at an affordable price. We aim to provide both varied and nutritious meals and will meet any special dietary and cultural requirements. The meals produced are HACCP certified and is governed by a Food Safety Plan, monitored annually by NSW Food Authority.

Fairfield Food Services Inc. main meals have been reviewed by an Accredited Practising Dietitian and assessed against the National Meal Guidelines (Australian



Am I eligible?

To be eligible for this service, you must meet at least **one** of the following criteria:

- Aged 65 years or over
- Aged 50 years or over and identify as Aboriginal or Torres Strait Islander
- Have a disability
- Primary carer of frail aged or someone with a disability

My Aged Care

If you are 65 years or over (or 50 years or over for Aboriginal and Torres Strait Islanders), we will need a referral from My Aged Care.

If you are not registered with My Aged Care please contact:

My Aged Care on **1800 200 422** or

visit the website www.myagedcare.gov.au

Alternatively, you can contact our staff on (02) 9728 6939, and we can arrange the referral on your behalf. The process may take up to 48 hours, however we can commence our service immediately if needed.

National Disability Insurance Scheme

If you have a disability, we need NDIS ID number. To register or to obtain the ID number please contact:

Community Pathways on **1300 160 096** or the NDIS on **1800 800 110** or

visit the NDIS website on www.ndis.gov.au

Our Menu

A wide range of meals are available, including roasts, casseroles, stews, pastas, curries, pastries, desserts, and many more. We also cater for special dietary meals that are suitable for diabetics, gluten free, lactose free, vegetarian, puree meal, and ethnic options.

